New Online Process for Student Payments

Reimbursement and Payment requests are now submitted via an online form, replacing the EXP2000S paper form.

How to Request Reimbursement / Where is the online form?

1. Contact your school administrator (admin) to initiate the reimbursement request
2. The school admin will generate an email to you with a one-time use link to the online form
3. Complete and submit the online form*
4. Once submitted, you will receive a confirmation email with your Payment Request ID

*Remember to attach valid receipts and/or documentation (itemized, clear photo or scan) to avoid payment delays.
Payment Will Be Issued via Cash, Check, or Direct Deposit

- **Non-cash** payment(s) will be paid to your Bursar Electronic Suite (eSuite) Direct Deposit account. You will be notified via automated email once your payment request has been approved and issued. *Click here to learn how to update direct deposit information.*

- If you are not enrolled in direct deposit, you will be paid via check. The check will be mailed to the “Mailing Address” listed in NYU Albert/SIS. If you have not created a Mailing Address, the check will default to the Permanent Address.
  
  - **How to Update Your Address**
    - *Directly via your Albert Student Center,* or
    - *Complete the Change of Student Information Form* and submit in person at StudentLink or email the form to registrar@nyu.edu
    - *For more info, please see NYU's Change of Information page*

Last Updated March, 2020
You have the option of picking up a cash reimbursement if the total amount of your request is $300 or less. You must click/select the cash option button when completing the form (shown below).

Click if you want to be paid by cash (if the total amount is no more than $300)

You will be notified via automated email that your payment is approved and ready for pickup. You can pick up cash at any of the locations listed below. Please make sure to bring your PHOTO ID.

COVID-19 UPDATE: Beginning Monday, April 6, 2020, Bursar Cashiering functions will be operational Monday, Wednesday and Friday from 10:00 AM to 4:00 PM at the Manhattan StudentLink Center. For more info, please see the Bills, Payments, and Refunds Memo.

- Manhattan StudentLink Center: 383 Lafayette Street
- CLOSED UNTIL FURTHER NOTICE:
  - Brooklyn StudentLink Center: 5 MetroTech Center, Suite 201
  - Office of the Bursar - David B. Kriser Dental Center: 345 East 24th Street Room, C118

International Students - Glacier Profile Required (Awards & Prizes Only)

Please be sure your GLACIER* Tax Prep (GTP) profile is set up to avoid payment delays. You are no longer required to provide Form W-9.

All international students and scholars are required to report to the US Internal Revenue Service (IRS) each year — even if they did not work during the prior year. You will not necessarily need to pay taxes; but reporting your presence in the US is a legal requirement.

Click here for information on Tax and GLACIER Tax Prep.

Questions About Your Payment

Contact your school requester or FinanceLink at AskFinanceLink@nyu.edu or 212-998-1111 for ALL questions related to your request.

Your school requester or FinanceLink will be able to help answer questions that include:

- Where is my payment?
- Was my payment issued?
- When was my payment issued?
- Why did I receive partial payment?
- Missing or lost check (how to request a stop-payment)
- Missing direct deposit (make sure your bank account information is current in eSuite)

Last Updated March, 2020
Your school requester will contact you directly if your request has been declined, and/or if there is an issue with your receipt or other documentation.